



## SES Water's 2018/19 Charges

### Statement of Significant Year-on-Year Changes

Our charging year runs from 1 April to 31 March. We will publish our charges scheme for the next year, beginning 1 April 2018, on 1 February 2018.

We confirm that we are not expecting any bill increases of more than 5% from the current year for the supply of water and there are no changes to our charging policy. Changes in the bill will depend on your individual circumstance, for example whether you have a meter or not and how much water you use. On average bills are increasing by 2.7% but actual bill increase will be in the range of 1.8% to 4.9%.

This statement applies to our household customers. Business customers seeking information about their charges should refer to our published Wholesale Charges Schedule and talk to their retailer about the impact this will have on their bills from April.

Anthony Ferrar

Handwritten signature of Anthony Ferrar in blue ink, written over a dotted horizontal line.

(Managing Director)

Murray Legg

Handwritten signature of Murray Legg in blue ink, written over a dotted horizontal line.

(Senior Independent Non-executive Director and Chairman of the Audit Committee)

9 January 2018